

# Privacy Policy

Last Updated: 23rd Dec, 2025

Your privacy matters to us. Underwize is committed to protecting your privacy and ensuring transparency in how personal and business data is collected, processed, and stored.

## Information We Collect

- Business contact details (name, email, phone number)
- System usage and activity logs
- Uploaded documents and insurance records (processed on your behalf)

## How We Use Your Information

- To deliver and improve our services
- To provide customer support
- To ensure platform security and compliance
- To communicate product updates and service notices

## Data Protection

- All data is encrypted in transit and at rest
- Access is strictly role based
- Data is never sold or shared with unauthorized third parties

## Compliance

Underwize aligns with applicable data protection regulations, including local African data protection laws and international best practices.

## Your Rights

- Access your data

- Request corrections
- Request deletion where applicable