

Privacy Policy

Last Updated: 23rd Dec, 2025

Your privacy matters to us. Underwize is committed to protecting your privacy and ensuring transparency in how personal and business data is collected, processed, and stored.

Information We Collect

- Business contact details (name, email, phone number)
- System usage and activity logs
- Uploaded documents and insurance records (processed on your behalf)

How We Use Your Information

- To deliver and improve our services
- To provide customer support
- To ensure platform security and compliance
- To communicate product updates and service notices

Data Protection

- All data is encrypted in transit and at rest
- Access is strictly role based
- Data is never sold or shared with unauthorized third parties

Compliance

Underwize aligns with applicable data protection regulations, including local African data protection laws and international best practices.

Your Rights

- Access your data

- Request corrections
- Request deletion where applicable